



Conflict Resolution Through Words

OBJECTIVE

Every conflict is an opportunity for growth. This training explores the power of resolving conflict with effective communication. Proverbs offers a three-step pattern for resolving conflict: listen to connect, speak truth gently, and use life-giving words. By using these communication skills, leaders can navigate conflict effectively and create a more unified and fruitful ministry environment.

OVERVIEW

- The Importance of Communication in Ministry
- Three Steps to Effective Communication
 - Listen
 - Speak the Truth
 - The Power of Life-Giving Words
- Practical life-giving phrases for effective communication
- Resolve conflict through your words

VERSES REFERENCED

Proverbs 18:21

Proverbs 17:28

Proverbs 18:13

Proverbs 12:22

Proverbs 28:13

Proverbs 17:17

Proverbs 15:1

Proverbs 19:11

Proverbs 15:22

Proverbs 15:4

Proverbs 10:11

Psalms 19:14

QUESTIONS FOR FURTHER STUDY

1. Reflect on a recent conflict. How could you have applied the "listen, speak the truth, and give life-giving statements" pattern to improve the situation?
2. What are some practical ways to cultivate a habit of listening with the intent to connect to someone's heart?
3. Which of the life-giving statements can you begin to use this week?

SCRIPTURE FOR FURTHER STUDY

James 1:19

Ephesians 4:29

Colossians 4:6

Matthew 18:15